SSC Covid-19 Guidelines

Guidelines updated 18th April 2022

SSC promises to:

- Adhere to current government guidance on covid safety, and continually assess best practice for safety of staff, performers, and audience members.
- Ensure that enhanced cleaning measures are regularly taking place.
- Ensure spaces are well ventilated including 100% fresh air supply in the Netherbow Theatre.
- Ensure the provision of hand sanitizer and handwashing stations within the building for staff and customers.
- Display appropriate covid safety guidelines signs in the building.
- Ensure that staff will continue to wear face coverings or face shields (unless exempt)
- Update customers if changes occur to advertised performance schedule with as much notice as possible.

In return, we ask that audiences:

- Sanitize hands on arrival to the building, and wash hands frequently.
- Wear face coverings unless exempt. This is no longer a mandatory requirement, but we encourage our visitors to wear one if possible.
- Arrive in adequate time ahead of performance. Doors will open 15 minutes ahead of start time to give us enough time to seat customers safely.
- Where possible, book your tickets in advance. Customers will be issued with an
 e-ticket which can be scanned on your mobile phone or device to minimise
 contact.
- **Do not enter** the building if you have any symptoms of COVID-19.

Staff safety measures:

- Only essential staff will work in the centre, working from home where possible is encouraged.
- All staff have received training on working in a Covid-safe manner and will adhere to current government guidelines at all times.
- Whilst in the venue staff will distance where possible, wear face masks (unless medically exempt) and wash their hands frequently, and immediately after touching surfaces.
- Appropriate PPE will be worn by First Aiders when carrying out any tasks that involve direct contact.

Performing companies safety measures:

- Only authorised members of cast and companies are permitted into the theatre and dressing room spaces.
- Dressing room will be cleaned after each performance and windows will stay open for ventilation.
- Cast and company members will leave the building as soon as possible following the end of each performance.